



## Port Townsend Public Library Community Survey 2020

**We're creating a plan for the future of the Library and we'd like to hear from you, whether you consider yourself a library patron or not!**

If it is easy for you to respond online, please go to [www.surveymonkey.com/r/PTPL2020](https://www.surveymonkey.com/r/PTPL2020)  
If you prefer, please respond below and return this form to a Library staff member.

**1) Do you consider yourself to be a Library patron?**

- ☐ Yes [Please continue to **question 2.**]
- ☐ No [Please answer at least **question 8** on the back of this page.  
If you'd like to answer other questions, we'd love hear from you!]

**2) Which of the following Library services are most important to you? Choose no more than 2.**

- ☐ Access to physical or digital materials (including books, magazines, movies, databases)
- ☐ Customer service/help from staff
- ☐ Library programs and events
- ☐ Use of computers and Internet
- ☐ Use of the Library building
- ☐ \_\_\_\_\_

**3) What would you like Library spaces to feel like? Choose no more than 2.**

- ☐ Comfortable
- ☐ Dynamic
- ☐ Open and accessible
- ☐ Quiet
- ☐ \_\_\_\_\_

**4) What are the most important uses for Library spaces? Choose no more than 2.**

- ☐ Separate spaces for children or teens
- ☐ Spaces for community group gatherings
- ☐ Spaces for people to meet, talk, or work together
- ☐ Spaces for quiet reading, studying, or working
- ☐ \_\_\_\_\_

*[continued on back]*

**5) Where would you prefer to attend Library programs and events? Choose 1.**

- ☐ In the Library
- ☐ In the community
- ☐ Both in the Library and in the community
- ☐ I don't see myself attending Library events

**6) How could the Library better help you innovate or create? Choose no more than 2.**

- ☐ Access to creative spaces
- ☐ Access to software/technology
- ☐ Classes
- ☐ Specialized staff
- ☐ \_\_\_\_\_

**7) If the Library could grow in one area, what would you most like us to focus on? Choose 1.**

- ☐ Customer Service
- ☐ Digital and print collections
- ☐ Programming
- ☐ Space
- ☐ Technology

**8) What could we do to encourage you to use the Library more?**

**9) What else would you like to share to inform the Library's future?**